# NEXT STOP: 2030















## **Our Mission**

DRPT is the catalyst to connect and improve the quality of life for all Virginians through innovative transportation solutions.

# **Our Goals**

## Create a positive impact on the Commonwealth

Provide support and solutions to positively impact the lives of Virginians, the economy, and the environment

#### Objectives:

- Improve equitable access to reliable transportation
- Increase throughput of people and goods
- Facilitate clean transportation solutions minimizing the impact on the environment
- Promote factors driving economic vitality and development

## Foster innovative practical solutions

Challenge the status quo, creating solutions while sharing new ideas and innovative practices that contribute to better transportation outcomes

#### **Objectives:**

- Be the 'go-to' organization for best practices, technical assistance, and implementation of innovative transportation solutions
- Foster a culture of innovation
- Align program and funding criteria to support practices to revolutionize transportation
- Minimize complexities and facilitate pragmatic solutions

## Convene with partners and stakeholders

Bring together the right people at the right time to leverage resources, address important transportation issues, and create the best solutions collaboratively

#### Objectives:

- Clarify roles and responsibilities when engaging with our partners and stakeholders
- Collaborate proactively with partners and stakeholders
- Engage with our partners and stakeholders at the right time to maximize DRPT's influence

## Cultivate a sustainable well-managed organization

Deliver exceptional service with an engaged workforce that effectively manages public assets and promotes transparency

#### Objectives:

- Attract, develop, and retain a diverse and engaged workforce focused on customer service
- Promote DRPT's compelling story and valuable contribution with internal and external stakeholders
- Enhance the customer experience through well-designed processes and systems
- Be good stewards of public resources
- Cultivate a culture of ONE DRPT!











# **Our Vision**

A connected Commonwealth with an integrated multimodal network that serves every person, every business, and every need

