

## Service Impact - Proposed Ratings by Project Type

Primary	Secondary	Operating Efficiency	Frequency, Travel Time and/or Reliability	Accessibility and/or Customer Experience	Safety and Security
Admin/Maintenance Facilities	Admin/Main Facilities -Construction	Medium Impact	Medium Impact	Low Impact	Medium Impact
Admin/Maintenance Facilities	Admin/Main Facilities -Maintenance	High Impact	Medium Impact	Low Impact	Medium Impact
Admin/Maintenance Facilities	Maintenance Materials	Medium Impact	Low Impact	Low Impact	Medium Impact
Bus Shelters/Customer Facilities	Bus Shelter - New Installation	No Impact	No Impact	High Impact	Medium Impact
Bus Shelters/Customer Facilities	Bus Shelter Installation - Maintenance/Parts	No Impact	No Impact	Medium Impact	Medium Impact
Bus Shelters/Customer Facilities	Transit Centers/Stations	Medium Impact	Medium Impact	High Impact	Medium Impact
Bus Shelters/Customer Facilities	Wayfinding Aids - Signage	No Impact	No Impact	High Impact	Medium Impact
Maintenance equipment & parts	Fueling Station	High Impact	Medium Impact	No Impact	Low Impact
Maintenance equipment & parts	Maintenance Inspection	No Impact	No Impact	No Impact	High Impact
Maintenance equipment & parts	Purchase Bus Replacement Batteries	Medium Impact	Medium Impact	Low Impact	High Impact
Maintenance equipment & parts	Vehicle Maintenance - Overhaul	High Impact	High Impact	Medium Impact	Medium Impact
Rail Infrastructure	Facility Maintenance - Infrastructure - Rail	High Impact	High Impact	Medium Impact	High Impact
Technology - Administrative	Admin Computer Hardware Purchase (Computers/Laptops/Tablets, etc)	Medium Impact	Low Impact	Low Impact	Low Impact
Technology - Administrative	Software Purchase - Administrative	Medium Impact	Low Impact	Low Impact	Low Impact
Technology - Operations	Admin and Operations Software Renewal	Medium Impact	Medium Impact	Low Impact	No Impact
Technology - Operations	Operations Software - Complaint Tracking	Medium Impact	Low Impact	High Impact	Medium Impact
Technology - Operations	Operations Software - Ridership Information	Medium Impact	Medium Impact	No Impact	No Impact
Technology - Operations	Rider Support Hardware - Fare Collection	High Impact	Low Impact	Medium Impact	Low Impact
Technology - Operations	Rider Support Hardware - ITS	Medium Impact	Medium Impact	Medium Impact	Medium Impact
Technology - Operations	Rider Support Hardware - Safety	No Impact	No Impact	Medium Impact	High Impact
Technology - Operations	Software Purchase - Scheduling	High Impact	High Impact	Medium Impact	Low Impact
Technology - Operations	Software Purchase - Vehicle Maintenance	High Impact	Medium Impact	Low Impact	High Impact
Technology - Operations	Graphics Package for Vehicles	No Impact	No Impact	Medium Impact	High Impact
Vehicle - Revenue vehicles	Engine Replacement	High Impact	High Impact	Medium Impact	High Impact
Vehicle - Revenue vehicles	Paratransit Vehicle Purchase	High Impact	High Impact	High Impact	Low Impact
Vehicle - Revenue vehicles	Purchase Expansion Bus	Medium Impact	High Impact	High Impact	Low Impact
Vehicle - Revenue vehicles	Purchase Replacement Bus	High Impact	High Impact	High Impact	Medium Impact
Vehicle - Revenue vehicles	Purchase Support Vehicles	Medium Impact	Medium Impact	Low Impact	Low Impact

High (significant improvement) – 10 points  
 Medium (moderate improvement) – 5 points  
 Low (marginal improvement) – 1 point  
 No Impact – 0 points