



## MEMORANDUM

**TO:** The Commonwealth Transportation Board

**THROUGH:** Charles M. Badger  
Agency Director

**FROM:** Corey Hill  
Chief of Public Transportation

**DATE:** November 18, 2009

**SUBJECT:** Monthly Statewide Ridership Report

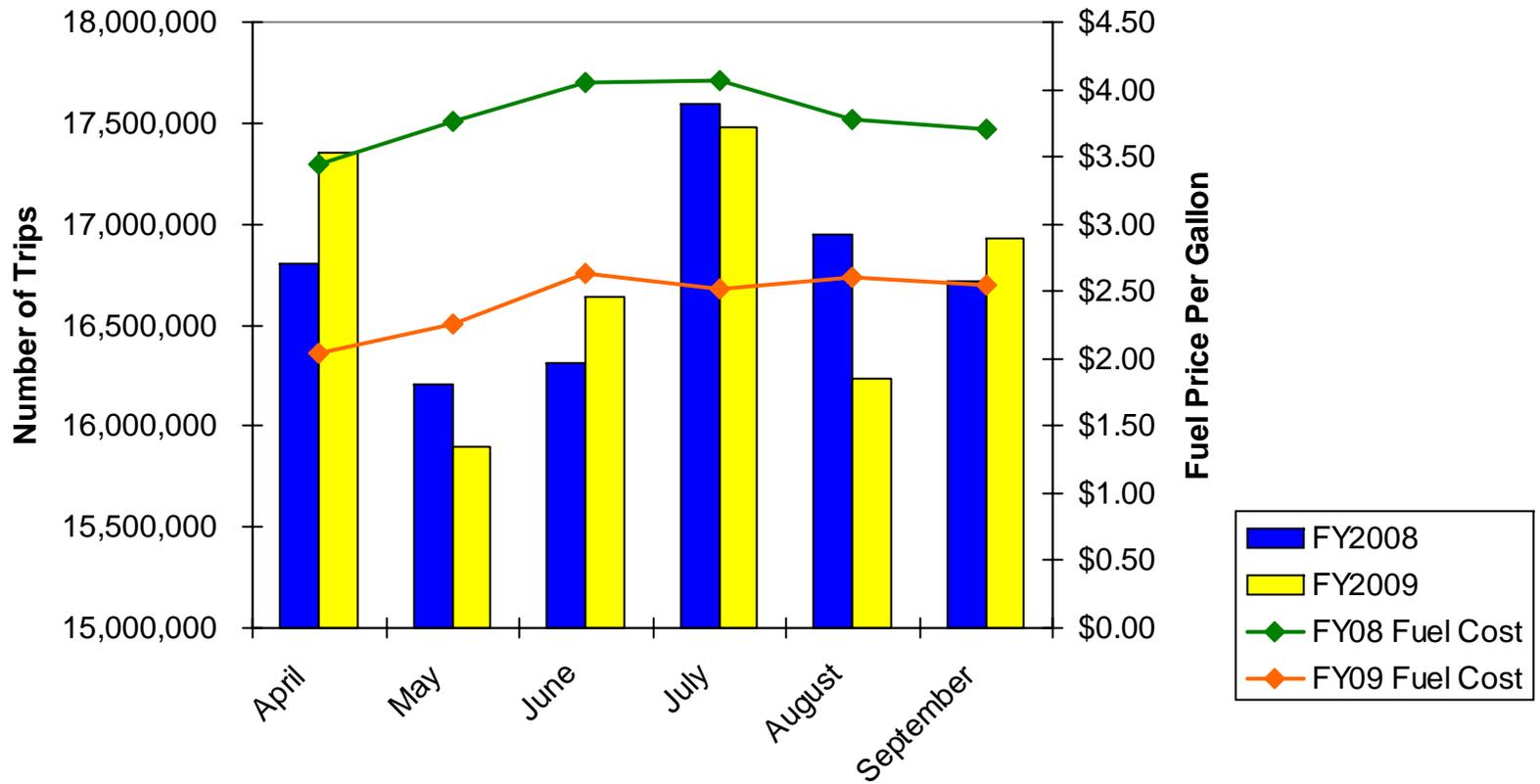
DRPT is pleased to present the monthly statewide ridership report, summarizing September 2009 transit, human service and passenger rail ridership data. This monthly report provides a snapshot of current performance and recent trends. DRPT continues to work with individual operators to refine data and ensure that all modes, including bus, rail and specialized service for the elderly and disabled, are accurately reported, and to ensure that this monthly report is comprehensive.

The following key facts are based on a year-over-year comparison of monthly results reported by operators for September 2008 and September 2009.

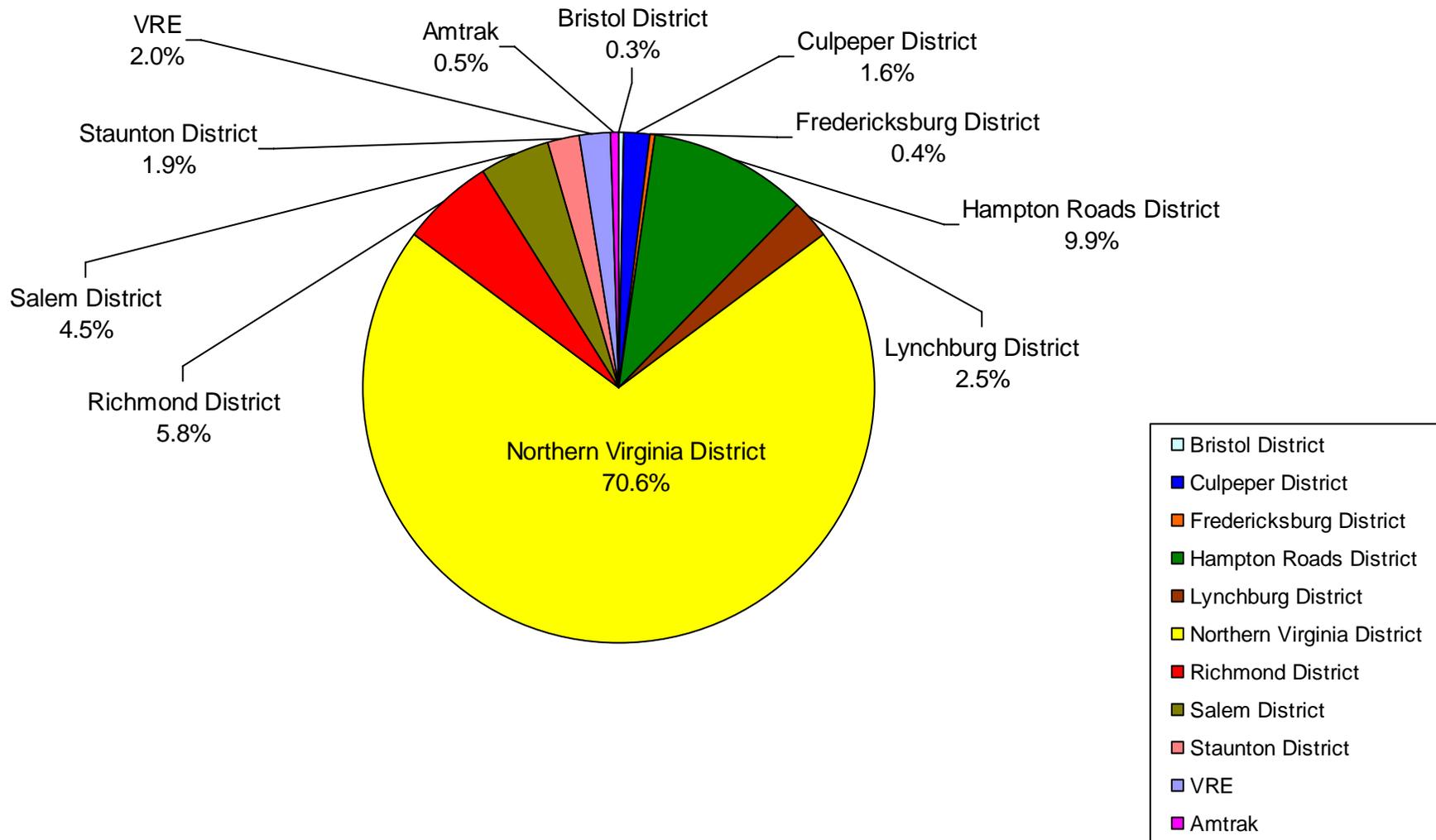
### Key Facts

- Year over year comparisons:
  - The price of fuel per gallon dropped 31 percent to \$2.55 per gallon in September 2009, as compared to the September 2008 price of \$3.70 per gallon.
  - Virginia statewide ridership for the month of September 2009 increased by one percent as compared to September 2008 ridership, based on reports from all 59 transit operators, 51 (of 56) human service operators, and both passenger rail operators.
  - September 2009 included the same number of weekdays as September 2008.
- Transportation district comparisons:
  - In transit ridership, the **Northern Virginia District** accounts for the majority at 72.7 percent in September 2009, followed by the Hampton Roads District at 10.1 percent and the Richmond District at 5.9 percent.
  - In human service ridership, the **Staunton District** accounts for the majority at 23.3 percent in September 2009, followed by the Hampton Roads District at 16 percent and the Fredericksburg District at 14.5 percent.
  - The district with the greatest increase in transit and human service ridership combined for September 2009, as compared to September 2008, is the **Culpeper District** at 22 percent, or 46,935 additional trips.

## FY2009-FY2010 Ridership and Fuel Cost Comparison

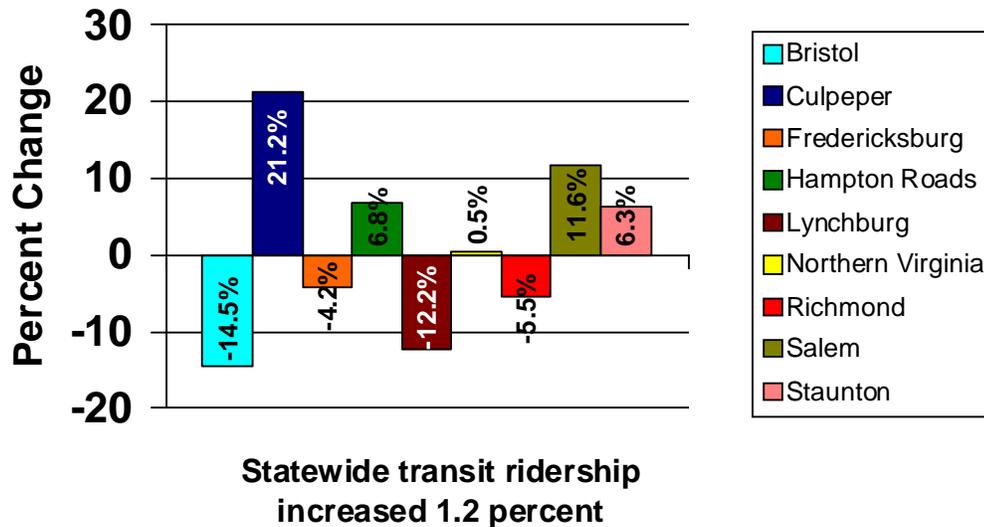


# September 2009 Statewide Ridership by District

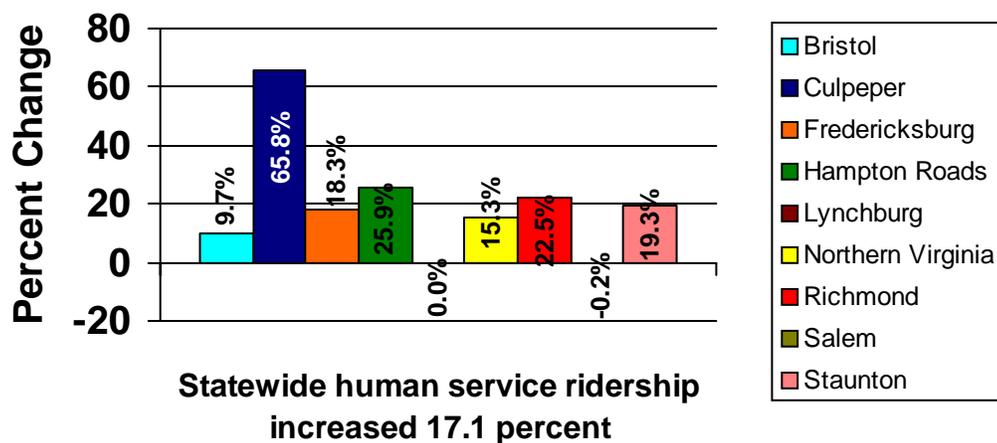


VRE and Amtrak ridership is not included within district totals because the operators provide cross-district service. Percentages may not add to 100 due to rounding.

## September 2009 vs. September 2008 Transit Ridership by District



## September 2009 vs. September 2008 Human Service Ridership by District



## September 2009 Ridership Report

Operator	Total Ridership September 2009	Total Ridership September 2008	Percent Change	Fiscal YTD 2010 (July 2009 - Sept. 2009)	Fiscal YTD 2009 (July 2008 - Sept. 2008)	Percent Change
<b>Passenger Rail</b>						
Virginia Railway Express	338,791	340,516	-1%	1,008,315	998,329	1%
Amtrak (Virginia Only)	78,239	72,883	7%	278,204	283,614	-2%
<b>Total Passenger Rail Ridership</b>	<b>417,030</b>	<b>413,399</b>	<b>1%</b>	<b>1,286,519</b>	<b>1,281,943</b>	<b>0%</b>
<b>Bristol District</b>						
City of Bristol Virginia	6,720	6,511	3%	21,241	20,540	3%
District Three Public Transit	16,076	17,630	-9%	62,871	61,295	3%
Four County Transit	14,437	18,248	-21%	39,164	48,141	-19%
Junction Center For Independent Living	271	135	101%	814	692	18%
Mount Rogers Community Services Board	2,095	2,021	4%	5,943	5,166	15%
Mountain Empire Older Citizens	4,577	6,287	-27%	13,604	17,968	-24%
Town of Bluefield-Graham Transit	2,970	3,705	-20%	8,942	10,571	-15%
<b>Bristol District Total</b>	<b>47,146</b>	<b>54,537</b>	<b>-14%</b>	<b>152,579</b>	<b>164,373</b>	<b>-7%</b>
<b>Culpeper District</b>						
Charlottesville Transit Service	217,270	173,688	25%	595,582	479,239	24%
Greene County Transit	5,050	4,628	9%	12,667	12,312	3%
JAUNT	25,906	24,445	6%	73,843	69,304	7%
Rappahannock-Rapidan CSB-AAA	3,776	2,277	66%	13,225	8,538	55%
Virginia Regional Transit - Culpeper County	526	425	24%	1,490	1,172	27%
Virginia Regional Transit - Fauquier/Warrenton	2,949	3,425	-14%	6,588	7,194	-8%
Virginia Regional Transit - Town Of Culpeper	6,041	5,601	8%	17,294	18,071	-4%
Virginia Regional Transit - Town Of Orange	2,190	2,284	-4%	7,042	7,692	-8%
<b>Culpeper District Total</b>	<b>263,708</b>	<b>216,773</b>	<b>22%</b>	<b>727,731</b>	<b>603,522</b>	<b>21%</b>
<b>Fredericksburg District</b>						
Bay Aging	11,226	11,439	-2%	36,160	38,877	-7%
Bay Aging/Colonial Beach Transit	896	857	5%	4,067	3,212	27%
FRED - Caroline County	811	715	13%	2,347	2,210	6%
FRED - King George	1,544	1,847	-16%	4,538	5,682	-20%
Fredericksburg Regional Transit	43,683	45,883	-5%	127,358	132,964	-4%
Rappahannock Area Community Services Board	13,104	11,077	18%	36,812	27,200	35%
<b>Fredericksburg District Total</b>	<b>71,264</b>	<b>71,818</b>	<b>-1%</b>	<b>211,282</b>	<b>210,145</b>	<b>1%</b>

Operator	Total Ridership September 2009	Total Ridership September 2008	Percent Change	Fiscal YTD 2010 (July 2009 - Sept. 2009)	Fiscal YTD 2009 (July 2008 - Sept. 2008)	Percent Change
<b>Hampton Roads District</b>						
Arc of the Virginia Peninsula	1,351	1,682	-20%	3,754	4,792	-22%
Bon Secours Senior Health	324	396	-18%	1,144	1,420	-19%
Chesapeake Service Systems	670	358	87%	1,782	1,090	63%
Eastern Shore Community Services Board	2,493	2,420	3%	7,942	8,380	-5%
ESAAA/CAA	1,388	1,047	33%	3,514	2,838	24%
Hampton Roads Transit	1,386,114	1,285,438	8%	4,320,516	4,002,896	8%
Historic Triangle Senior Center	556	n/a	n/a	1,909	n/a	n/a
Peninsula Agency on Aging	1,562	1,768	-12%	4,762	5,524	-14%
Senior Services	3,730	1,318	183%	12,077	4,879	148%
STAR Transit	2,844	3,360	-15%	7,915	9,232	-14%
Sussex-Greenville-Emporia Adult Activity Services	1,829	1,853	-1%	5,554	5,630	-1%
Town of Chincoteague	683	144	374%	10,456	11,088	-6%
Western Tidewater Community Service Board	567	653	-13%	1,537	2,577	-40%
Williamsburg Area Transit Authority	271,729	266,908	2%	1,009,659	1,132,563	-11%
<b>Hampton Roads District Total</b>	<b>1,675,840</b>	<b>1,567,345</b>	<b>7%</b>	<b>5,392,521</b>	<b>5,192,909</b>	<b>4%</b>
<b>Lynchburg District</b>						
Blackstone Area Bus / Piedmont Area Transit	852	802	6%	2,313	2,307	0%
Central VA Area Agency on Aging	3,121	2,899	8%	9,607	9,020	7%
Crossroads Community Services	372	55	576%	895	55	1527%
Danville City's Parks, Recreation and Tourism; Stonewall Jackson Therapeutic Center	62	71	-13%	210	222	-5%
Danville Transit System	21,758	22,233	-2%	63,483	66,733	-5%
Farmville Area Bus	15,106	16,323	-7%	27,878	27,534	1%
Greater Lynchburg Transit Company	374,982	431,374	-13%	692,402	781,716	-11%
JAUNT Buckingham	1,022	667	53%	3,249	2,125	53%
Lake Area Bus/Halifax Area Rural Transit	448	584	-23%	1,398	1,938	-28%
Southside Community Services Board	2,366	2,786	-15%	6,468	7,488	-14%
STEPS	1,287	1,394	-8%	3,246	3,738	-13%
The Arc Of Central Virginia	10	16	-38%	23	16	44%
<b>Lynchburg District Total</b>	<b>421,386</b>	<b>479,204</b>	<b>-12%</b>	<b>811,172</b>	<b>902,892</b>	<b>-10%</b>

Operator	Total Ridership September 2009	Total Ridership September 2008	Percent Change	Fiscal YTD 2010 (July 2009 - Sept. 2009)	Fiscal YTD 2009 (July 2008 - Sept. 2008)	Percent Change
<b>Northern Virginia District</b>						
Alexandria Transit Company - DASH	331,551	352,385	-6%	1,015,156	1,084,719	-6%
Arlington County	153,100	126,820	21%	437,236	378,118	16%
City of Alexandria - King Street Trolley	48,006	61,123	-21%	156,704	205,388	-24%
City of Fairfax - CUE	93,948	106,202	-12%	241,073	284,737	-15%
ECHO	4,858	3,958	23%	13,374	11,579	16%
Fairfax County - Connector	807,581	780,225	4%	2,379,306	2,641,149	-10%
Jewish Community Center of Northern Virginia	144	104	38%	438	302	45%
Loudoun County Transit	82,008	80,589	2%	237,315	236,501	0%
PRTC	281,195	285,640	-2%	838,861	854,616	-2%
The Arc of Greater Prince William	6,097	5,568	10%	21,220	14,375	48%
Virginia Regional Transit - Loudoun	60,567	48,542	25%	179,249	144,128	24%
Virginia Regional Transit - Town Of Purcellville	1,942	1,508	29%	6,013	5,728	5%
WMATA Metrobus	1,848,888	2,033,280	-9%	5,601,787	6,032,126	-7%
WMATA Metrorail	8,232,881	8,000,196	3%	26,135,720	26,365,862	-1%
<b>Northern Virginia District Total</b>	<b>11,952,766</b>	<b>11,886,140</b>	<b>1%</b>	<b>37,263,452</b>	<b>38,259,328</b>	<b>-3%</b>

Operator	Total Ridership September 2009	Total Ridership September 2008	Percent Change	Fiscal YTD 2010 (July 2009 - Sept. 2009)	Fiscal YTD 2009 (July 2008 - Sept. 2008)	Percent Change
<b>Richmond District</b>						
A Grace Place Adult Care Center	586	524	12%	1,735	1,531	13%
American Red Cross	840	763	10%	2,539	2,415	5%
Bay Aging/New Kent/Charles City	1,069	996	7%	3,597	2,963	21%
Beth Sholom Home	376	309	22%	1,212	930	30%
Blackstone Area Bus	1,832	1,714	7%	5,506	5,533	0%
Blackstone Area Bus - Dinwiddie County	323	n/a	n/a	888	n/a	n/a
Blackstone Area Bus - Town & County Transit	651	300	117%	1,409	855	65%
Blackstone Area Bus- Brunswick Express	498	464	7%	988	903	9%
Chesterfield Community Services Board	1,443	1,732	-17%	4,326	4,751	-9%
Crater District Area Agency on Aging	3,582	3,742	-4%	15,717	10,644	48%
Daily Planet	31	27	15%	159	48	231%
ElderHomes Corporation	164	134	22%	508	452	12%
Goochland Free Clinic And Family Services	220	90	144%	766	402	91%
GRTC Transit System	919,102	973,547	-6%	2,579,085	2,735,058	-6%
Henrico Area Mh/Mr Services	18	n/a	n/a	58	n/a	n/a
Lake Country Area Agency on Aging	1,535	1,762	-13%	4,903	5,205	-6%
Petersburg Area Transit	49,112	51,893	-5%	140,729	154,737	-9%
St. Joseph's Villa	1,710	64	2572%	5,968	414	1342%
Weinstein Jewish Community Center	206	107	93%	397	335	19%
<b>Richmond District Total</b>	<b>983,298</b>	<b>1,038,168</b>	<b>-5%</b>	<b>2,770,490</b>	<b>2,927,176</b>	<b>-5%</b>
<b>Salem District</b>						
Blacksburg Transit	536,812	449,940	19%	820,353	671,394	22%
Goodwill Industries Of The Valleys	489	226	116%	1,108	226	390%
Greater Roanoke Transit Company	211,873	223,936	-5%	626,617	672,461	-7%
New River Valley Community Services	2,174	1,977	10%	5,999	5,753	4%
Piedmont Community Services	577	541	7%	1,729	1,641	5%
Pulaski Area Transit	7,521	4,757	58%	23,596	10,144	133%
RADAR / Roanoke	2,194	1,413	55%	6,022	1,911	215%
Southern Area Agency on Aging	5,060	5,578	-9%	13,603	13,836	-2%
Stepping Stones	42	38	11%	110	108	2%
RADAR/Martinsville/Henry County	709	n/a	n/a	1,202	n/a	n/a
<b>Salem District Total</b>	<b>767,451</b>	<b>688,406</b>	<b>11%</b>	<b>1,500,339</b>	<b>1,377,474</b>	<b>9%</b>

Operator	Total Ridership September 2009	Total Ridership September 2008	Percent Change	Fiscal YTD 2010 (July 2009 - Sept. 2009)	Fiscal YTD 2009 (July 2008 - Sept. 2008)	Percent Change
<b>Staunton District</b>						
City of Harrisonburg Dept. of Public Transportation	270,953	252,261	7%	385,549	351,848	10%
City of Winchester Transit	10,300	12,720	-19%	31,625	39,346	-20%
Friendship Industries	1,012	945	7%	2,711	2,433	11%
Grafton	1,493	1,422	5%	4,773	4,965	-4%
Northwestern Community Services Board	1,181	1,000	18%	3,447	3,000	15%
Pleasant View	5,512	6,220		16,412	12,720	
RADAR / Covington & Clifton Forge	1,063	1,286	-17%	3,408	3,876	-12%
Rockbridge Area CSB	966	966	0%	2,816	2,846	-1%
Rockbridge Area Occupational Center	500	610	-18%	1,179	2,068	-43%
Rockbridge Area Transportation System	874	831	5%	2,683	2,190	23%
Shen-Paco Industries	63	126	-50%	278	384	-28%
Shenandoah Area Agency on Aging	3,241	2,438	33%	9,166	7,337	25%
The Arc of Harrisonburg/Rockingham	581	535	9%	1,823	1,780	2%
Valley Program for Aging Services	2,773	2,521	10%	11,011	7,726	43%
Vector Industries	2,880	59	4781%	7,694	181	4151%
Virginia Regional Transit - CATS	5,345	3,847	39%	15,941	11,033	44%
Virginia Regional Transit - City Of Staunton	8,526	9,013	-5%	28,130	30,093	-7%
Virginia Regional Transit - Clarke County	159	164	-3%	485	436	11%
Virginia Regional Transit - Page County	479	691	-31%	1,661	2,164	-23%
Virginia Regional Transit - Shenandoah Blue Ridge Service	7,233	6,336	14%	14,127	11,250	26%
Virginia Regional Transit - Town Of Front Royal	1,441	1,187	21%	3,165	3,149	1%
<b>Staunton District Total</b>	<b>326,575</b>	<b>305,178</b>	<b>7%</b>	<b>548,084</b>	<b>500,825</b>	<b>9%</b>
<b>STATEWIDE RIDERSHIP</b>						
	<b>16,926,464</b>	<b>16,720,968</b>	<b>1%</b>	<b>50,664,169</b>	<b>51,420,587</b>	<b>-1%</b>

<b>CALENDAR COMPARISON</b>				<b>Fiscal YTD 2010 (July-Sept. 2009)</b>		
	<b>September 2009</b>	<b>September 2008</b>	<b>Percent Change</b>	<b>Fiscal YTD 2010 (July-Sept. 2009)</b>	<b>Fiscal YTD 2009 (July-Sept. 2008)</b>	<b>Percent Change</b>
Number of Weekdays	21	21	0%	64	64	0%
Number of Saturdays and Sundays	8	8	0%	26	26	0%
Number of Holidays	1	1	0%	2	2	0%

<b>PASSENGER RAIL ON-TIME PERFORMANCE</b>				<b>Fiscal YTD 2010 (July-Sept. 2009)</b>		
	<b>September 2009</b>	<b>September 2008</b>	<b>Percent Change</b>	<b>Fiscal YTD 2010 (July-Sept. 2009)</b>	<b>Fiscal YTD 2009 (July-Sept. 2008)</b>	<b>Percent Change</b>
Virginia Railway Express	94.1%	91.0%	3.4%	91.6%	88.0%	4.1%
Amtrak (Virginia Only)*	69.0%	59.9%	15.2%	n/a	n/a	n/a

\*Amtrak currently does not provide fiscal year-to-date on-time performance data.