



## MEMORANDUM

**TO:** The Commonwealth Transportation Board

**THROUGH:** Thelma Drake  
Agency Director

**FROM:** Corey Hill  
Chief of Public Transportation

**DATE:** May 19, 2010

**SUBJECT:** Monthly Statewide Transit Ridership Report

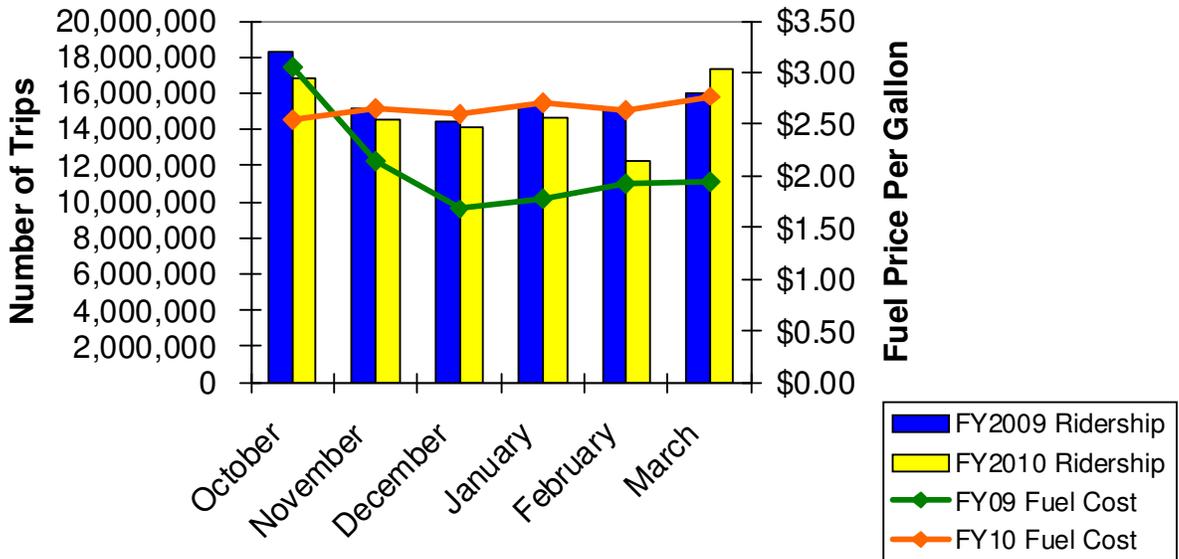
DRPT is pleased to present the monthly Statewide Transit Ridership Report, summarizing March 2010 transit and human service ridership data. This monthly report provides a snapshot of current performance and recent trends.

The following key facts are based on a year-over-year comparison of monthly results reported by operators for March 2010 and March 2009.

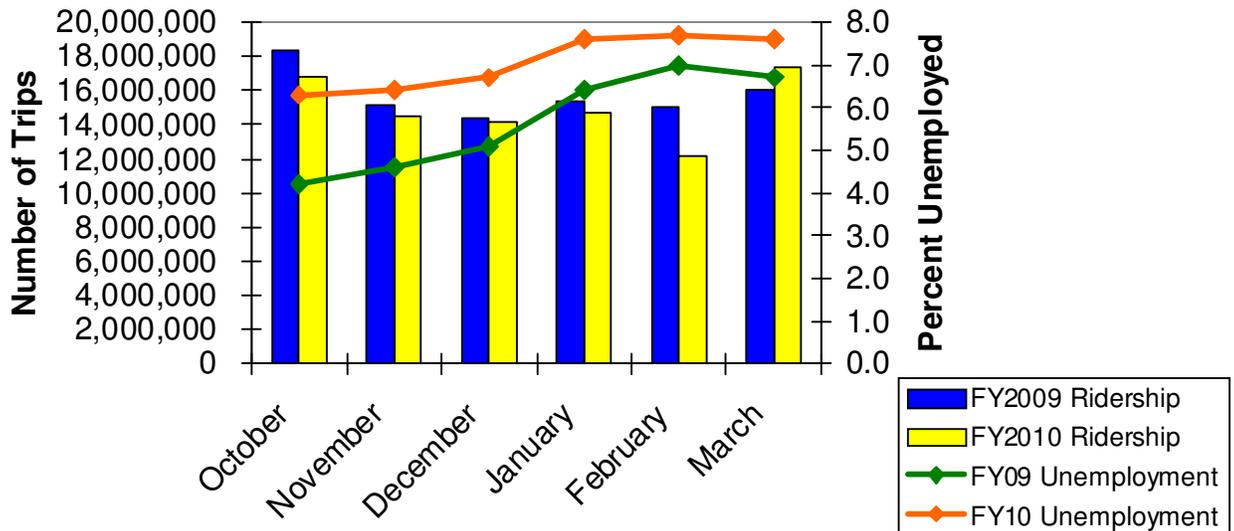
### Key Facts

- Year over year comparisons:
  - Virginia's unemployment rate increased by 13.4 percent to 7.6 percent in March 2010 as compared to the March 2009 rate of 6.7 percent.
  - The price of fuel per gallon increased 42.1 percent to \$2.77 per gallon in March 2010, as compared to the March 2009 price of \$1.95 per gallon.
  - Virginia statewide transit and human service ridership for the month of March 2010 increased by eight percent, or 1,301,286 trips as compared to March 2009, based on reports from all 60 transit operators and 49 (of 55) human service operators.
  - Fiscal year-to-date 2010 statewide transit and human service ridership decreased four percent in FY2010 as compared to FY2009.
  - March 2010 included one more weekday and one fewer weekend day than March 2009.
- Transportation district comparisons:
  - In transit ridership, the **Northern Virginia District** accounts for the majority at 76.1 percent in March 2010, followed by the Hampton Roads District at nine percent and the Richmond District at 5.9 percent.
  - In human service ridership, the **Staunton District** accounts for the majority at 24.4 percent in March 2010, followed by the Hampton Roads District at 19.5 percent and the Richmond District at 13.6 percent.
  - The district with the greatest increase in transit and human service ridership combined for March 2010, as compared to March 2009, is the **Staunton District** at 22 percent, or 46,013 additional trips.

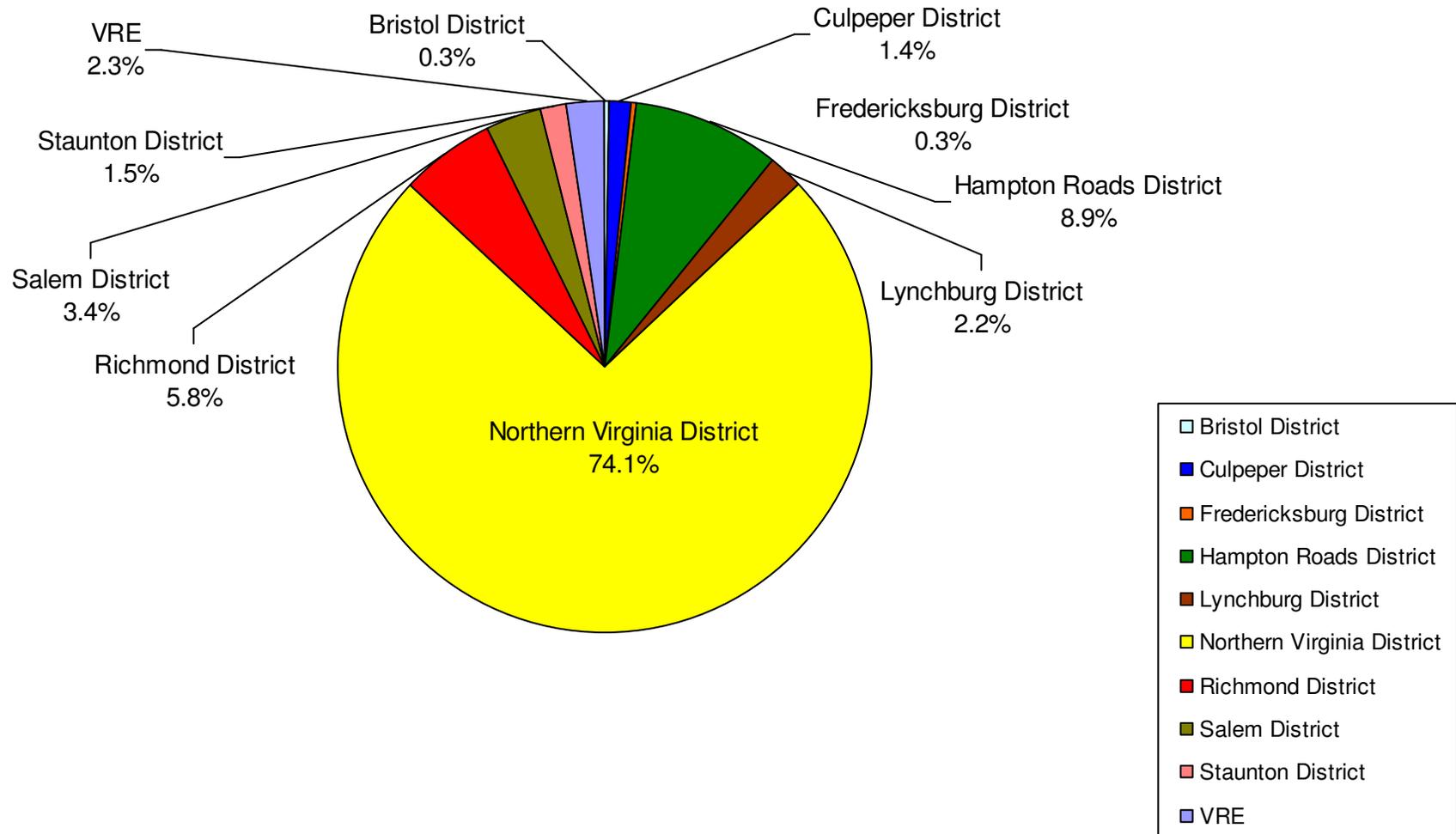
## FY2009-FY2010 Transit Ridership and Fuel Cost Comparison



## FY2009-FY2010 Transit Ridership and Virginia Unemployment Comparison

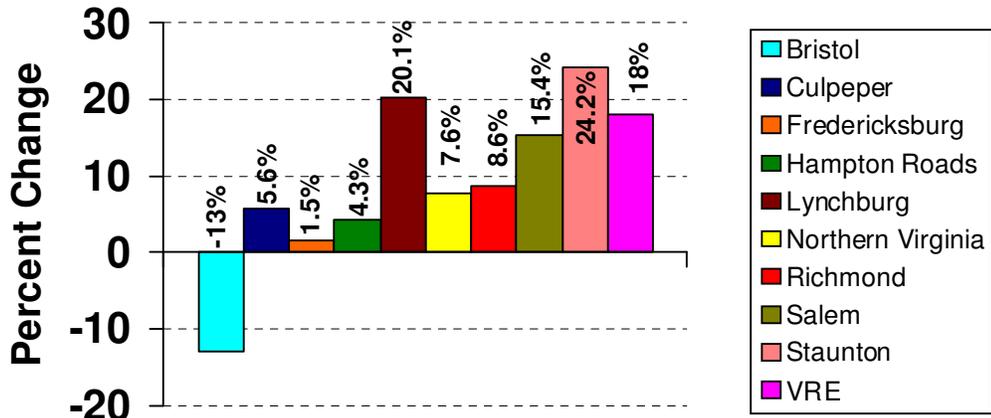


# March 2010 Statewide Transit Ridership by District



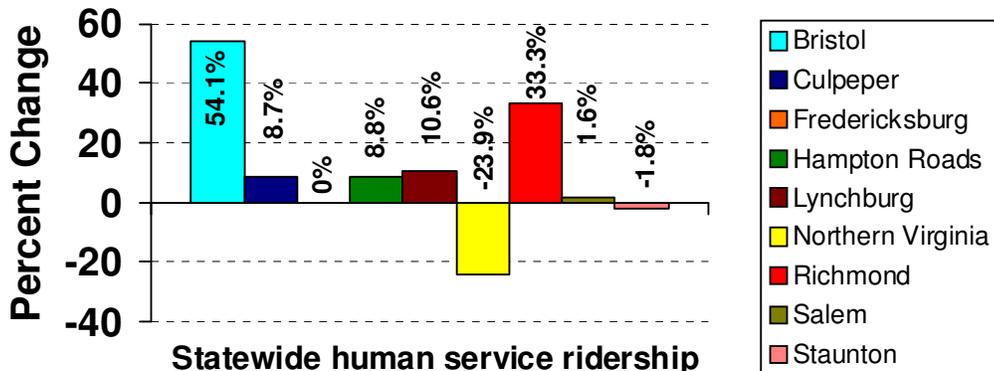
VRE ridership is not included within district totals because the operator provides cross-district service. Percentages may not add to 100 due to rounding.

### March 2010 vs. March 2009 Transit Ridership by District



Statewide transit ridership  
increased 7.9 percent

### March 2010 vs. March 2009 Human Service Ridership by District



Statewide human service ridership  
increased 4.7 percent

## March 2010 Statewide Transit Ridership Report

Operator	Total Ridership March 2010	Total Ridership March 2009	Percent Change	Fiscal YTD 2010 (July 2009 - March 2010)	Fiscal YTD 2009 (July 2008 - March 2009)	Percent Change
<b>Multi-District Service</b>						
Virginia Railway Express	400,309	338,375	18%	2,923,265	2,856,084	2%
<b>Total Multi-District Service Ridership</b>	<b>400,309</b>	<b>338,375</b>	<b>18%</b>	<b>2,923,265</b>	<b>2,856,084</b>	<b>2%</b>
<b>Bristol District</b>						
City of Bristol Virginia	6,581	6,573	0%	58,414	56,808	3%
District Three Public Transit	15,615	17,275	-10%	149,947	162,746	-8%
Four County Transit	11,573	14,601	-21%	104,257	129,918	-20%
Junction Center For Independent Living, Inc.	329	207	59%	2,299	1,593	44%
Mount Rogers Community Services Board	3,966	2,581	54%	20,176	19,219	5%
Mountain Empire Older Citizens, Inc.	5,077	6,341	-20%	38,786	56,046	-31%
Town of Bluefield-Graham Transit	2,784	3,083	-10%	31,815	29,284	9%
<b>Bristol District Total</b>	<b>45,925</b>	<b>50,661</b>	<b>-9%</b>	<b>405,694</b>	<b>455,614</b>	<b>-11%</b>
<b>Culpeper District</b>						
Charlottesville Transit Service	189,425	179,676	5%	1,657,146	1,489,243	11%
Greene County Transit, Inc.	5,705	5,249	9%	41,196	41,293	0%
JAUNT, Inc.	28,528	25,263	13%	219,334	210,026	4%
Rappahannock-Rapidan CSB-AAA	3,912	3,600	9%	30,565	24,522	25%
Virginia Regional Transit - Culpeper County	515	496	4%	4,507	4,046	11%
Virginia Regional Transit - Fauquier/Warrenton	2,432	3,398	-28%	22,088	25,632	-14%
Virginia Regional Transit - Town Of Culpeper	5,732	6,045	-5%	47,889	50,684	-6%
Virginia Regional Transit - Town Of Orange	2,492	2,343	6%	19,512	20,515	-5%
<b>Culpeper District Total</b>	<b>238,741</b>	<b>226,070</b>	<b>6%</b>	<b>2,042,237</b>	<b>1,865,961</b>	<b>9%</b>
<b>Fredericksburg District</b>						
Bay Aging	11,319	9,256	22%	92,059	100,421	-8%
Bay Aging/Colonial Beach Transit	1,120	832	35%	9,262	8,525	9%
FRED - Caroline County	506	661	-23%	5,397	6,006	-10%
FRED - King George	1,570	1,799	-13%	12,430	16,395	-24%
Fredericksburg Regional Transit	45,094	46,181	-2%	363,955	392,630	-7%
<b>Fredericksburg District Total</b>	<b>59,609</b>	<b>58,729</b>	<b>1%</b>	<b>483,103</b>	<b>523,977</b>	<b>-8%</b>

Operator	Total Ridership March 2010	Total Ridership March 2009	Percent Change	Fiscal YTD 2010 (July 2009 - March 2010)	Fiscal YTD 2009 (July 2008 - March 2009)	Percent Change
<b>Hampton Roads District</b>						
Arc of the Virginia Peninsula, Inc.	926	1,062	-13%	10,165	12,148	-16%
Bon Secours Senior Health	288	470	-39%	2,864	3,564	-20%
Eastern Shore Community Services Board	2,620	2,335	12%	23,208	23,410	-1%
ESAAA/CAA	1,044	860	21%	9,225	7,991	15%
Hampton Roads Transit	1,342,697	1,296,728	4%	11,723,299	11,906,794	-2%
Historic Triangle Senior Center	679	567	20%	5,400	3,639	48%
Peninsula Agency on Aging	1,652	1,607	3%	13,688	15,420	-11%
Senior Services	4,078	3,454	18%	35,238	26,303	34%
STAR Transit	3,482	2,945	18%	25,088	27,774	-10%
Sussex-Greenville-Emporia Adult Activity Services, Inc.	2,072	1,811	14%	16,653	16,262	2%
Town of Chincoteague <sup>2</sup>	n/a	n/a	n/a	n/a	n/a	n/a
Western Tidewater Community Service Board	696	747	-7%	4,366	7,092	-38%
Williamsburg Area Transit Authority	173,565	158,103	10%	1,964,941	2,155,828	-9%
<b>Hampton Roads District Total</b>	<b>1,533,799</b>	<b>1,470,689</b>	<b>4%</b>	<b>13,834,135</b>	<b>14,206,225</b>	<b>-3%</b>
<b>Lynchburg District</b>						
Blackstone Area Bus / Piedmont Area Transit	804	628	28%	6,893	6,250	10%
Central VA Area Agency on Aging	3,316	2,353	41%	25,318	24,906	2%
Crossroads Community Services	567	326	74%	3,786	920	312%
Danville City's Parks, Recreation, And Tourism; Stonewall Therapeutic Recreation Center	59	71	-17%	491	632	-22%
Danville-Pittsylvania Community Services	52	n/a	n/a	547	n/a	n/a
Danville Transit System	21,805	20,784	5%	185,974	194,976	-5%
Farmville Area Bus	12,174	10,333	18%	99,739	96,746	3%
Greater Lynchburg Transit Company	330,067	271,423	22%	2,386,933	2,514,845	-5%
JAUNT Buckingham	1,053	1,190	-12%	8,692	8,417	3%
Lake Area Bus / Halifax Area Rural Transit	436	545	-20%	3,978	4,965	-20%
Southside Community Services Board	2,006	2,726	-26%	14,878	18,452	-19%
STEPS, Inc.	1,251	1,082	16%	9,567	10,376	-8%
The Arc Of Central Virginia	7	5	40%	56	73	-23%
<b>Lynchburg District Total</b>	<b>373,597</b>	<b>311,466</b>	<b>20%</b>	<b>2,746,852</b>	<b>2,881,558</b>	<b>-5%</b>

Operator	Total Ridership March 2010	Total Ridership March 2009	Percent Change	Fiscal YTD 2010 (July 2009 - March 2010)	Fiscal YTD 2009 (July 2008 - March 2009)	Percent Change
<b>Northern Virginia District</b>						
Alexandria Transit Company	345,082	338,648	2%	2,808,165	3,003,380	-6%
Arlington Transit	199,893	130,840	53%	1,414,553	1,070,338	32%
City of Alexandria-King Street Trolley	35,739	35,512	1%	337,138	488,211	-31%
ECHO.INC	2,037	4,298	-53%	36,754	35,101	5%
Fairfax Connector	911,742	798,010	14%	6,840,348	7,235,920	-5%
Fairfax CUE	88,435	84,589	5%	701,236	801,582	-13%
Jewish Community Center of Northern Virginia	150	142	6%	1,334	1,090	22%
Loudoun County Transit	96,608	77,953	24%	695,855	662,186	5%
PRTC	292,101	264,854	10%	2,329,116	2,378,877	-2%
The Arc of Greater Prince William	6,230	6,621	-6%	51,427	47,747	8%
Virginia Regional Transit - Loudoun	63,061	45,911	37%	490,261	407,795	20%
Virginia Regional Transit - Town Of Purcellville	2,077	1,421	46%	15,641	13,579	15%
WMATA MetroBus	1,846,949	1,936,650	-5%	15,160,142	17,011,923	-11%
WMATA MetroRail	8,946,419	8,210,451	9%	71,874,351	74,623,068	-4%
<b>Northern Virginia District Total</b>	<b>12,836,523</b>	<b>11,935,900</b>	<b>8%</b>	<b>102,756,321</b>	<b>107,780,797</b>	<b>-5%</b>

Operator	Total Ridership March 2010	Total Ridership March 2009	Percent Change	Fiscal YTD 2010 (July 2009 - March 2010)	Fiscal YTD 2009 (July 2008 - March 2009)	Percent Change
<b>Richmond District</b>						
A Grace Place Adult Care Center	684	559	22%	4,477	4,322	4%
Bay Aging/New Kent/Charles City	1,243	686	81%	9,475	8,466	12%
Beth Sholom Home	350	353	-1%	3,487	2,655	31%
Blackstone Area Bus	1,760	1,658	6%	15,172	16,345	-7%
Blackstone Area Bus / Dinwiddie County	415	n/a	n/a	3,071	n/a	n/a
Blackstone Area Bus / Town & County Transit	488	266	83%	5,544	2,595	114%
Blackstone Area Bus- Brunswick Express	489	338	45%	3,219	3,147	2%
CAPUP	968	485	100%	5,339	2,269	135%
Chesterfield Community Services Board	1,673	1,612	4%	12,750	14,139	-10%
Crater District Area Agency On Aging /FGP	4,085	3,476	18%	35,660	31,532	13%
Daily Planet	43	17	153%	331	166	99%
ElderHomes Corporation	257	110	134%	1,835	1,360	35%
Goochland Free Clinic And Family Services	278	196	42%	1,946	1,948	0%
GRTC Transit System	927,609	853,318	9%	7,649,667	7,970,763	-4%
Henrico Area Mh/Mr Services	15	n/a	n/a	121	n/a	n/a
Lake Country Area Agency on Aging	1,877	1,519	24%	13,853	11,942	16%
Petersburg Area Transit	53,254	50,910	5%	438,149	466,768	-6%
St. Joseph's Villa	1,278	560	128%	14,750	2,390	517%
Weinstein Jewish Community Center	188	0	0%	1,358	952	43%
<b>Richmond District Total</b>	<b>996,954</b>	<b>916,063</b>	<b>9%</b>	<b>8,220,204</b>	<b>8,541,759</b>	<b>-4%</b>
<b>Salem District</b>						
Blacksburg Transit	343,244	286,204	20%	2,788,090	2,443,911	14%
Goodwill Industries Of The Valleys	378	239	58%	2,996	1,031	191%
Greater Roanoke Transit Company	224,436	210,166	7%	1,874,693	1,951,672	-4%
New River Valley Community Services	2,137	2,108	1%	17,152	18,129	-5%
Piedmont Community Services	559	555	1%	5,109	4,924	4%
Pulaski Area Transit	8,961	7,261	23%	68,209	65,023	5%
RADAR / Martinsville/Henry County	1,020	67	1422%	6,460	220	2836%
RADAR / Roanoke	5,726	2,027	182%	33,048	17,106	93%
Southern Area Agency on Aging	3,578	3,651	-2%	35,525	38,025	-7%
Stepping Stones, Inc.	44	36	22%	332	490	-32%
<b>Salem District Total</b>	<b>590,083</b>	<b>512,314</b>	<b>15%</b>	<b>4,831,614</b>	<b>4,540,531</b>	<b>6%</b>

Operator	Total Ridership March 2010	Total Ridership March 2009	Percent Change	Fiscal YTD 2010 (July 2009 - March 2010)	Fiscal YTD 2009 (July 2008 - March 2009)	Percent Change
<b>Staunton District</b>						
Friendship Industries, Inc.	1,045	898	16%	7,477	8,353	-10%
Grafton, Inc.	825	1,683	-51%	12,777	13,756	-7%
Harrisonburg Transit	204,445	164,101	25%	1,550,587	1,408,013	10%
Northwestern Community Services	1,392	1,087	28%	9,644	8,733	10%
Pleasant View, Inc.	5,379	5,780	-7%	48,225	49,453	-2%
RADAR / Covington & Clifton Forge	1,019	907	12%	9,147	9,972	-8%
Rockbridge Area CSB	1,058	966	10%	8,290	8,382	-1%
Rockbridge Area Occupational Center, Inc.	389	482	-19%	3,541	5,212	-32%
Rockbridge Area Transportation System Inc.	843	978	-14%	7,311	7,599	-4%
Shen-Paco Industries, Inc.	69	88	-22%	741	1,042	-29%
Shenandoah Area Agency on Aging, Inc.	2,859	2,610	10%	22,677	19,704	15%
The Arc of Harrisonburg/Rockingham	708	621	14%	5,107	5,158	-1%
Valley Program for Aging Services	3,024	2,717	11%	22,740	22,104	3%
Virginia Regional Transit - CATS Coordinated Area Transportation	5,985	3,711	61%	45,717	33,982	35%
Virginia Regional Transit - City Of Staunton	7,730	6,729	15%	67,147	73,701	-9%
Virginia Regional Transit - Clarke County	205	173	18%	1,486	1,524	-2%
Virginia Regional Transit - Page County	640	622	3%	4,761	6,060	-21%
Virginia Regional Transit - Shenandoah Blue Ridge Service	5,518	3,683	50%	42,852	34,256	25%
Virginia Regional Transit - Town Of Front Royal	1,195	946	26%	10,050	9,140	10%
Winchester Transit	10,960	10,493	4%	89,029	101,375	-12%
<b>Staunton District Total</b>	<b>255,288</b>	<b>209,275</b>	<b>22%</b>	<b>1,969,306</b>	<b>1,827,519</b>	<b>8%</b>
<b>STATEWIDE TRANSIT RIDERSHIP</b>						
	<b>17,330,828</b>	<b>16,029,542</b>	<b>8%</b>	<b>140,212,731</b>	<b>145,480,025</b>	<b>-4%</b>

<b>CALENDAR COMPARISON</b>	<b>March 2010</b>	<b>March 2009</b>	<b>Percent Change</b>	<b>Fiscal YTD 2010 (July 2009 - March 2010)</b>	<b>Fiscal YTD 2009 (July 2008 - March 2009)</b>	<b>Percent Change</b>
Number of Weekdays	23	22	5%	183	181	1%
Number of Saturdays and Sundays	8	9	-11%	78	78	0%
Number of Holidays	0	0	0%	13	15	-13%
<b>ON-TIME PERFORMANCE</b>	<b>March 2010</b>	<b>March 2009</b>	<b>Percent Change</b>	<b>Fiscal YTD 2010 (July 2009 - March 2010)</b>	<b>Fiscal YTD 2009 (July 2008 - March 2009)</b>	<b>Percent Change</b>
Virginia Railway Express	90.9%	86.8%	5%	89.1%	87.8%	1%

<sup>1</sup>Virginia Railway Express is now categorized as a transit operator

<sup>2</sup>Town of Chincoteague service is seasonal and will resume in Spring 2010